

Dr. Arundhathi Chandrasekhar, I.A.S.
Mission Director,
National Health Mission



D.O. No: MD/NHM/47/2021-22

Date: 23.12.2021

Dear Mr. Jain,

Greetings from Karnataka.

We received an email communication from Google Play Support on the non-compliance of our application "**Contact tracing**" with Google Play policies on 27 Aug 2021. "**Contact tracing**" is developed and maintained by the in-house team of the state covid war room.

Details of the app:

1. Google account: bmc.landdeveloper@gmail.com
2. Name of the App Contact tracing
3. App Identifier: com.bmc.contacttracing

A brief description of the app is provided below for your reference:

The app is intended to be used by authorized government officials to collect just required information of the persons who came in contact [Primary & Secondary] with covid patients to help the medical team and the local administration manage the health condition of the affected citizen in a more efficient way.

Designated officer's whitelist the mobile numbers of the Contact tracing team in our patient management system and only the whitelisted officers are allowed to use the app after authentication through successful OTP SMS verification. The Contact tracing officer uses the app to collect the details of contacts during his visit to the residence of the patient and the contact. The Contact Tracing application will be used within geographical region of Karnataka (India).

While our team makes the app compliant with your policies, you may kindly ensure that the app is not removed from the play store considering the utility of the app.

Thanking you,

Yours *Sincerely*
Arundhathi

(Dr. Arundhathi Chandrasekhar, IAS)

Mr. Aman Jain,
Head, Government Affairs & Public Policy,
Google India.

Mission Director
National Health Mission
Arogya Soudha, Bengaluru-560 023